

Internet Connectivity

Your Humax charger can be used for **basic charging without an internet connection**. However, a stable Wi-Fi or network connection at the charger location is required to access smart features, including:

- App control
- Remote charging and monitoring
- Smart charging schedules
- Firmware updates
- Remote diagnostics

As part of the installation, the engineer will check, where possible, whether a suitable Wi-Fi or network signal is available at the charger location.

If the signal is weak or unavailable, the charger will still support **basic charging** using RFID/manual operation or charging schedules set directly from your vehicle (where supported). However, app-based features and remote functionality may be unavailable until a reliable internet connection is established.

Please note that any additional work or equipment required to improve Wi-Fi or network coverage (such as Wi-Fi extenders, mesh systems or additional cabling) is **not included** as part of the standard installation unless agreed in advance.