

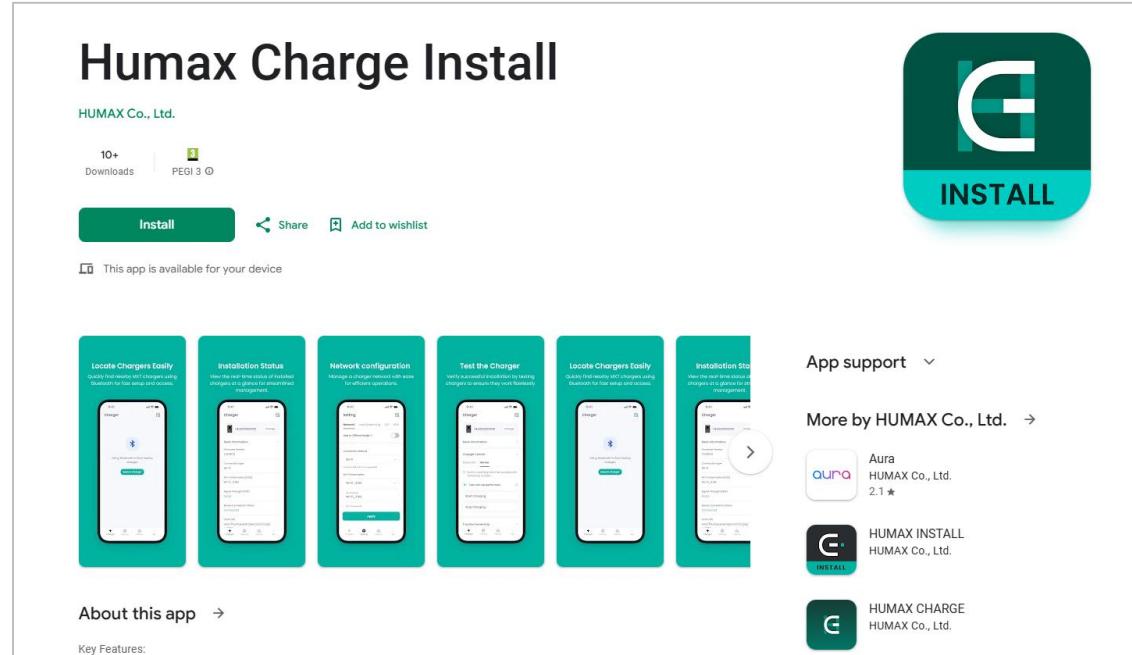


Humax MX7 | Installer Commissioning Guide

1

Network

Download the Humax Charge installer App.



The image shows the Google Play Store listing for the 'Humax Charge Install' app. The listing includes the app icon (a green square with a white 'C' and the word 'INSTALL'), the app name 'Humax Charge Install', the developer 'HUMAX Co., Ltd.', a rating of 10+, and a PEGI 3 rating. It features a large 'Install' button, a 'Share' button, and an 'Add to wishlist' button. Below the button are six screenshots of the app interface, showing various features like 'Locate Chargers Easily', 'Installation Status', 'Network configuration', 'Test the Charger', and 'Locate Chargers Easily'. To the right of the screenshots is a section for 'App support' with links to 'More by HUMAX Co., Ltd.' and three other apps: 'Aura' (HUMAX Co., Ltd., 2.1 stars), 'HUMAX INSTALL' (HUMAX Co., Ltd.), and 'HUMAX CHARGE' (HUMAX Co., Ltd.). At the bottom are links for 'About this app' and 'Key Features'.



<https://play.google.com/store/apps/details?id=com.humaxcharging.app.install>



<https://apps.apple.com/us/app/humax-charge-install/id6745581174>

1.1

Network

Log in

Log in

Country >

Email ID

Password

Log in

Forgot Password

1.5.5+50 prod

Enter your login credentials.
If you do not yet have an account, select
'Create Account' to register and obtain
your login details.

Once your account has been successfully
created, please proceed to enter your login
credentials.

Log in

United Kingdom +44

Email ID

xxx@yyy.com

Password

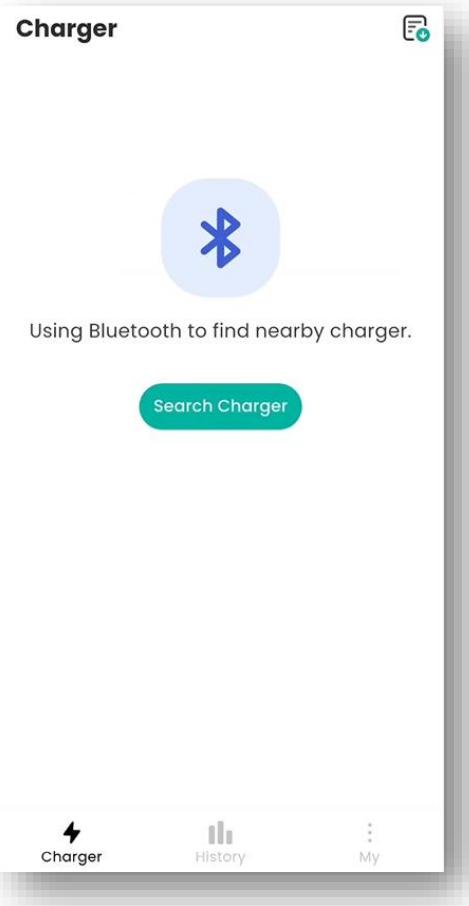
.....

Log in

Forgot Password | Create account

1.8.8+87 prod

Connecting the charger

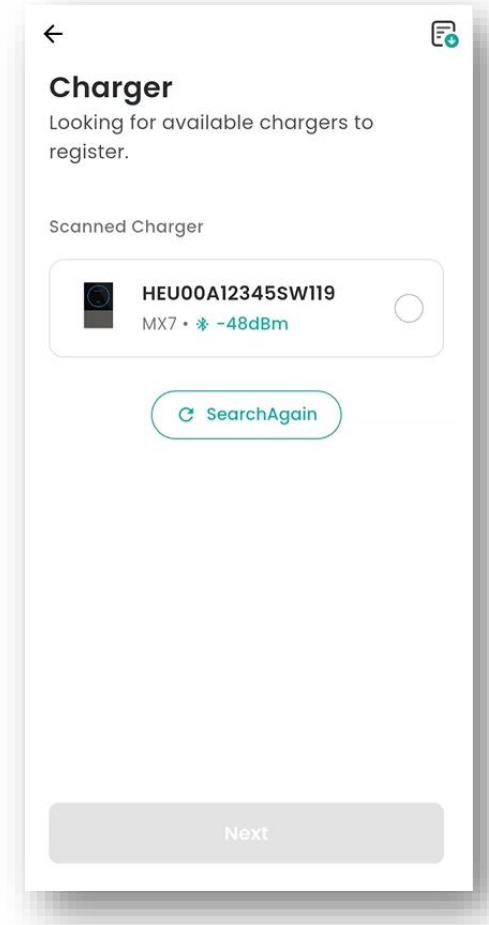


Activate Bluetooth on your mobile device, then select '**Search Charger**'.

Locate the corresponding serial number of the device.

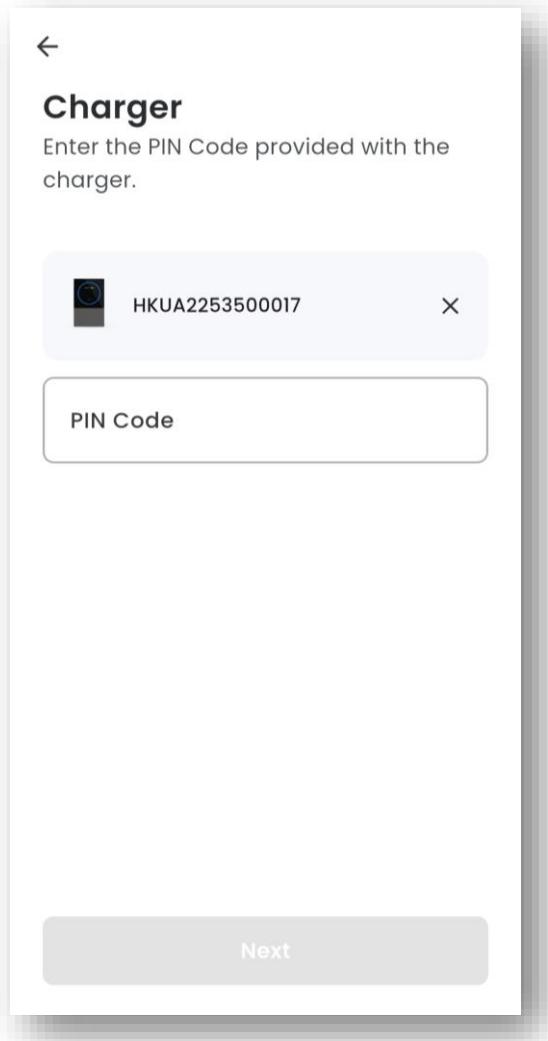
Please note: if you are installing two or more chargers, it is essential that you pair each one using the correct serial number.

For a faster connection, keep your phone close to the charger



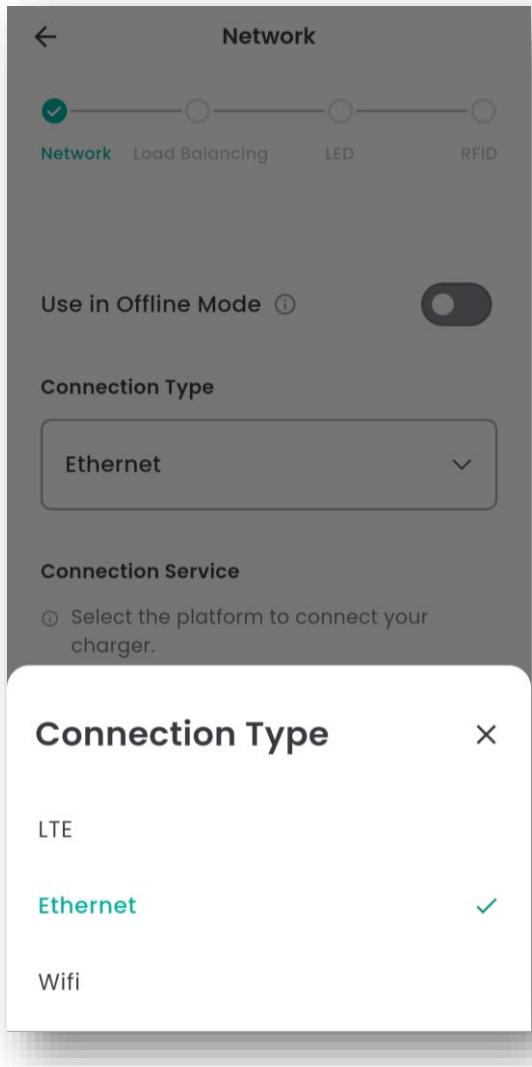
Note: If the charger cannot be located, please reboot the device.

Connecting the charger



Enter the PIN code. The PIN can be found at the back of the user manual.

Connecting to the Network



Connect via Ethernet

Select Connection Type

LTE – *Not supported

Ethernet

WiFi

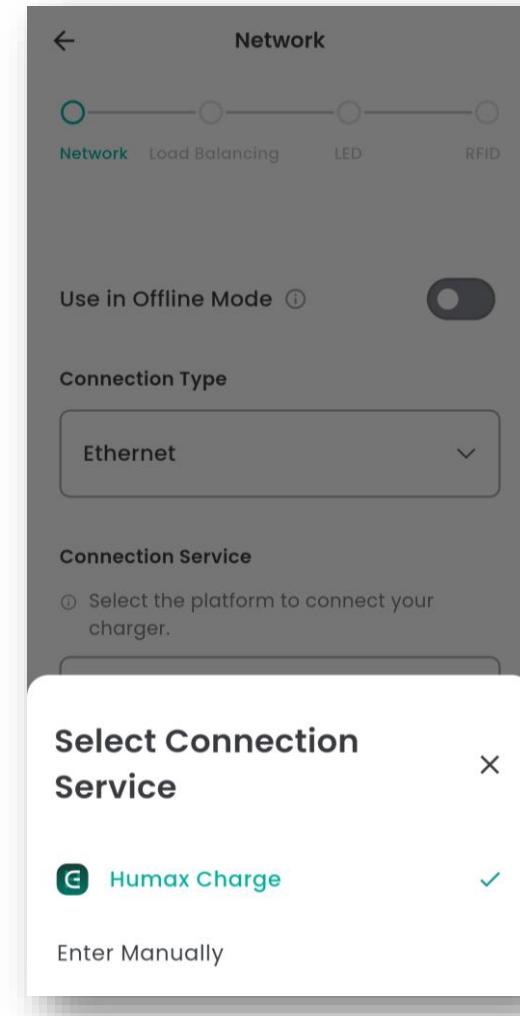
Select **Ethernet** from Connection Type

Recommended if the Wi-Fi network is unavailable.

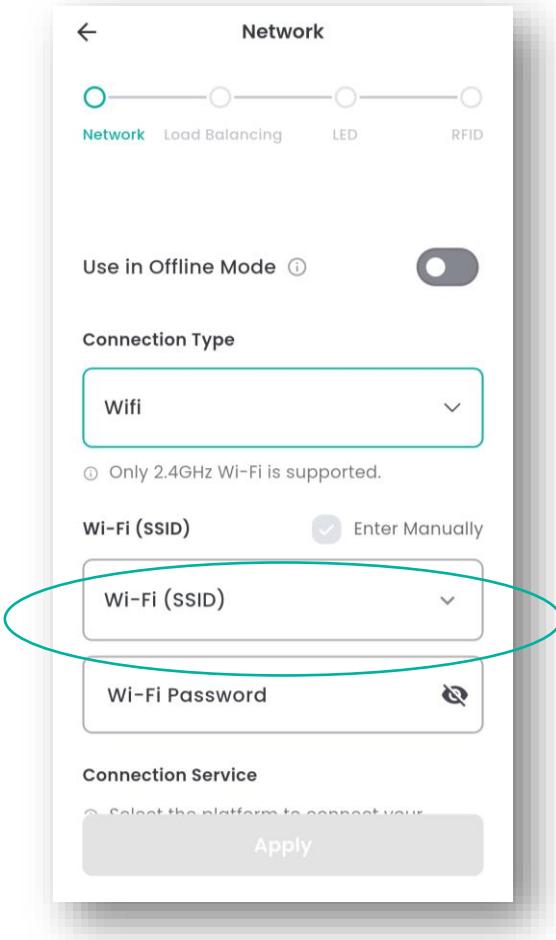
Connection Service

Select **Humax Charge**

OCPP URL for Humax Charge is :
wss://uhc2-server.humaxcharging.com:443



Connecting to the Network

**Connect via Wi-Fi****Select Connection Type**

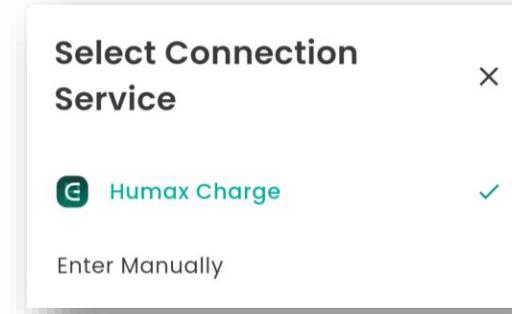
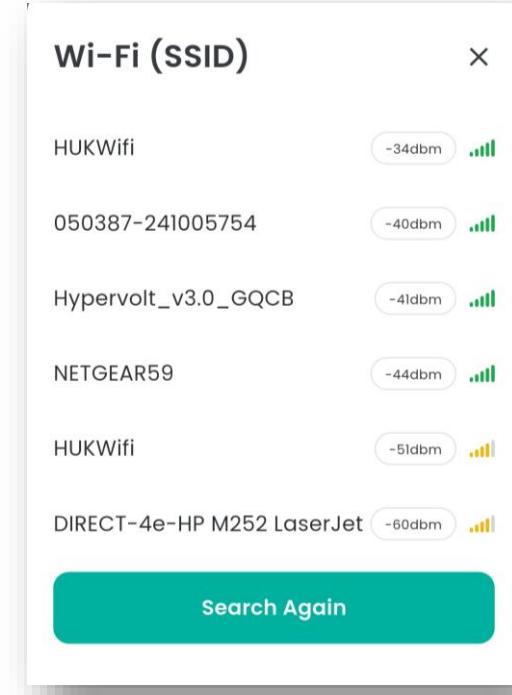
LTE – Not supported

Ethernet

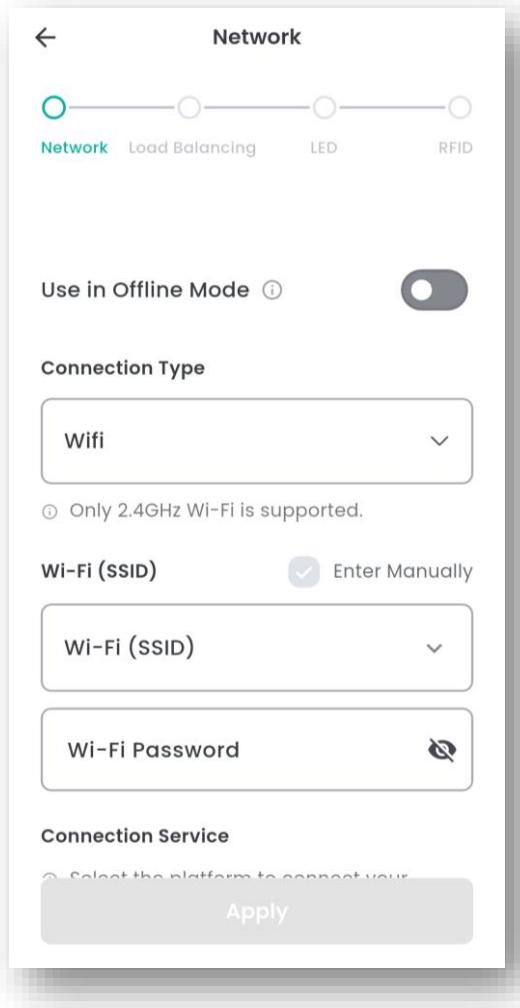
WiFiSelect **Wifi** from Connection type

Tap 'Wi-Fi (SSID)' field to start scanning SSID around the charger

Select SSID you want to connect charger and enter the password

Connection ServiceSelect **Humax Charge**OCPP URL for Humax Charge is :
wss://uhc2-server.humaxcharging.com:443

Connecting to the Network

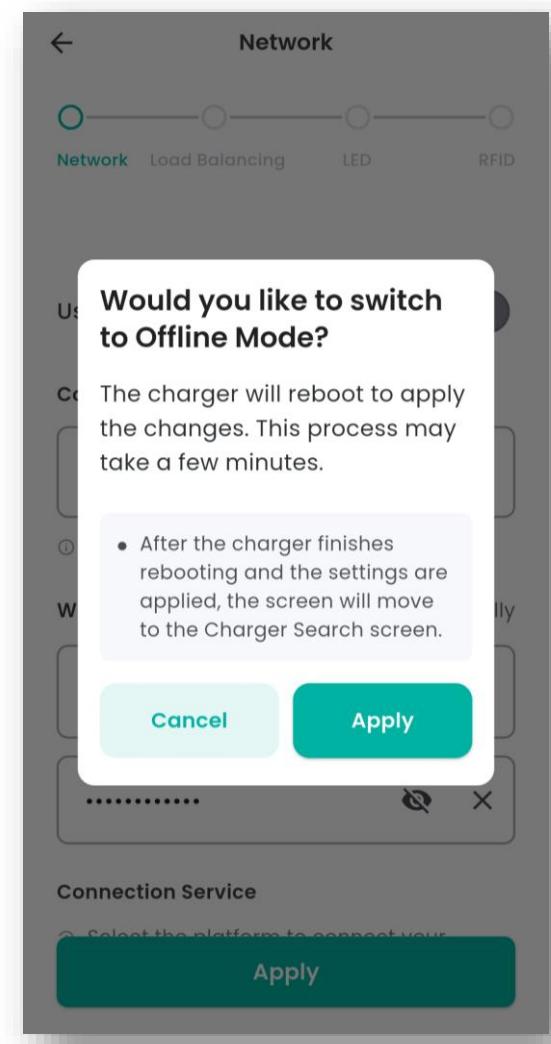


Offline Mode

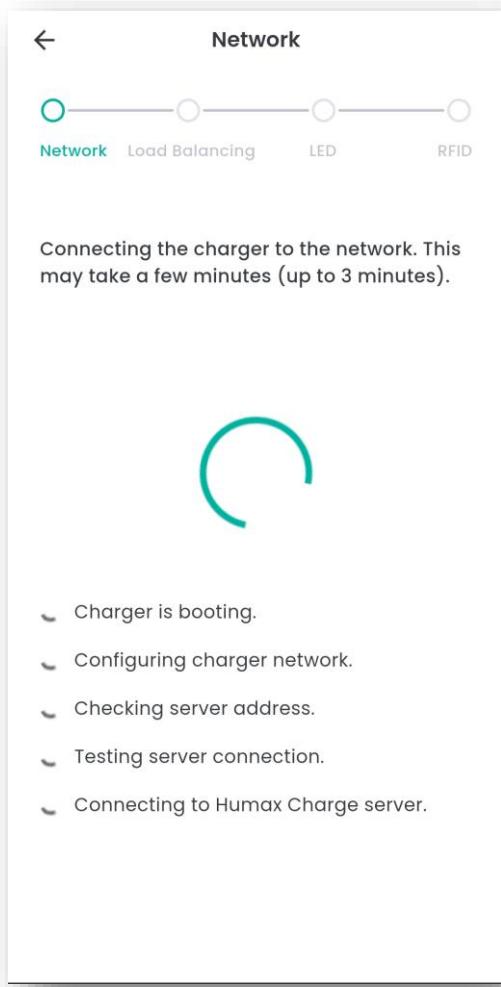
Use in Offline Mode only when neither Wi-Fi nor Ethernet is available.

The charger must be kept in a secure location accessible only to authorized personnel, as the charger cannot be monitored via the app in this mode.

Charging can only be started and stopped using RFID cards.



Connecting to the Network

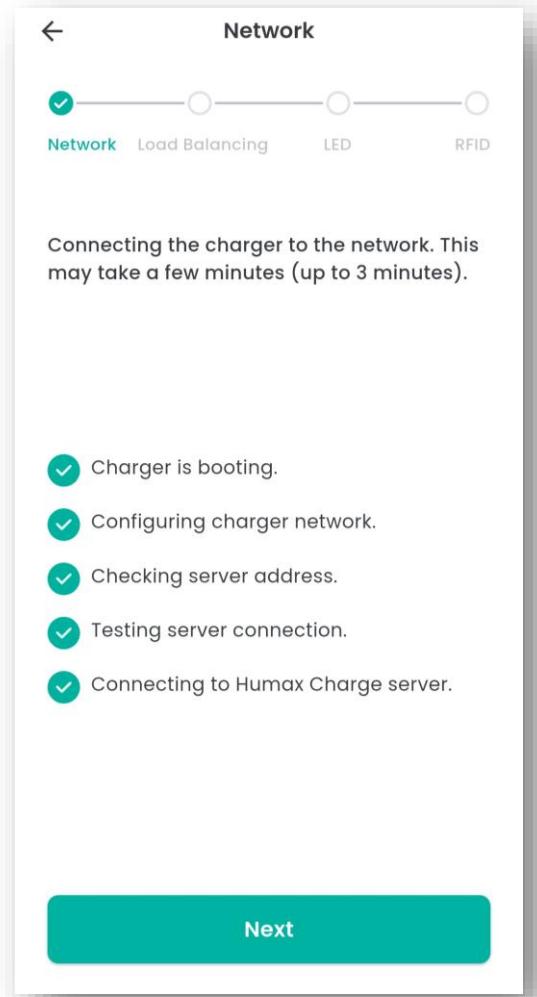


Connecting the charger to the network. This may take a few minutes (up to 3 minutes).

Upon applying the network configuration, the charger will connect to the server.

Please **note** that this process may take several minutes to complete.

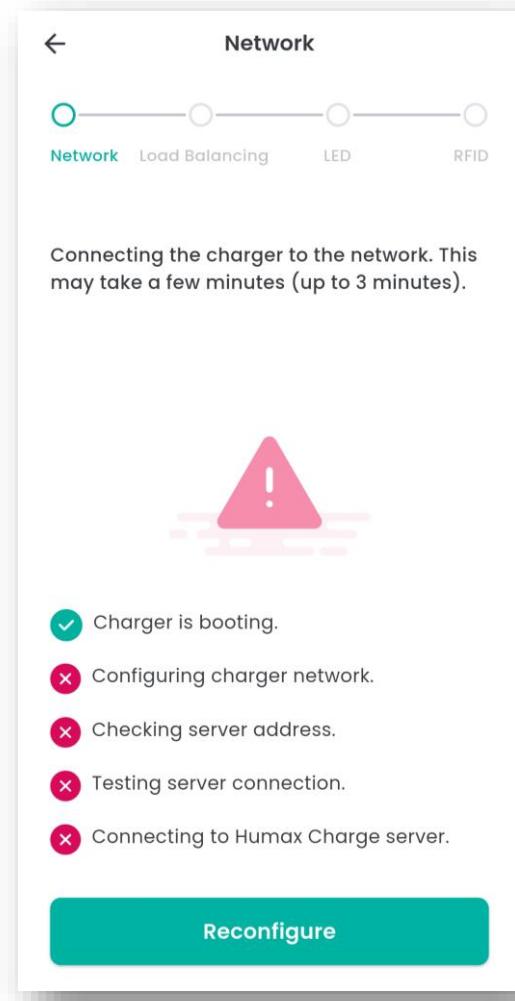
During this process, the charger may reboot (depending on the charger firmware version).



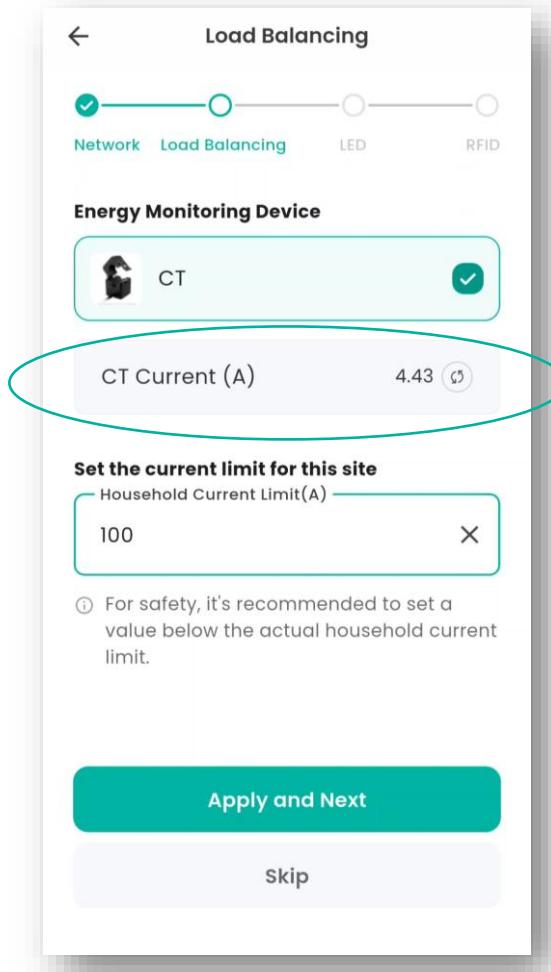
Connecting the charger to the network. This may take a few minutes (up to 3 minutes).

- ✓ Charger is booting.
- ✓ Configuring charger network.
- ✓ Checking server address.
- ✓ Testing server connection.
- ✓ Connecting to Humax Charge server.

Connecting to the Network



If the network configuration fails, press **Reconfigure** to return to the previous screen and verify that the information you entered is correct.



Connect the charger to the energy monitoring device.

Note: Enable this feature only if energy monitoring devices are installed.

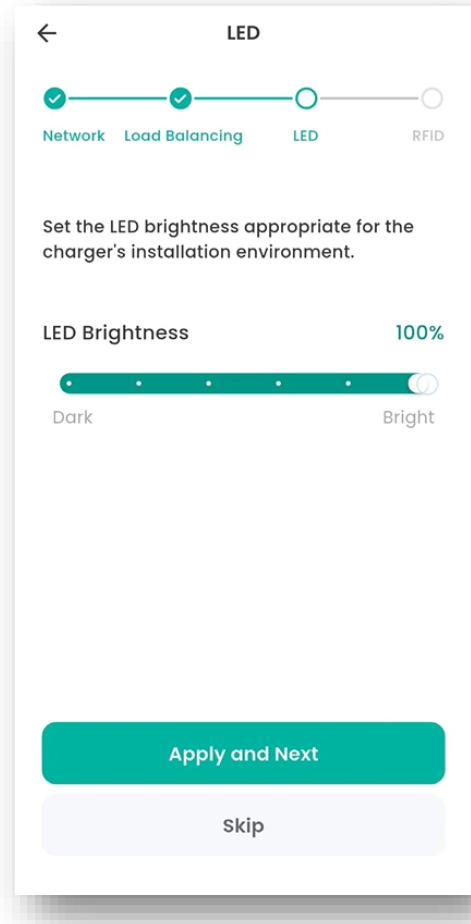
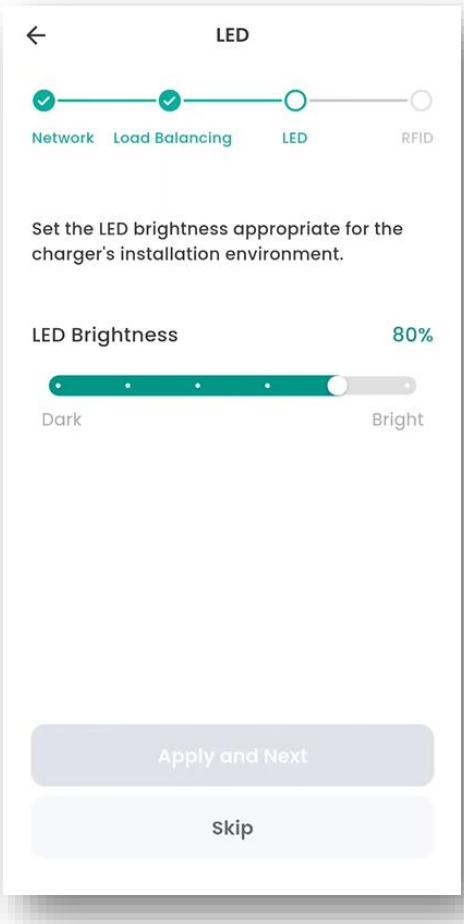
For UK models, monitoring via **CT** clamp is supported.

Upon correct installation, **CT Current (A)** will display a **positive** value. If the value appears negative, check that the CT clamp is installed in the correct direction and reverse it if necessary.

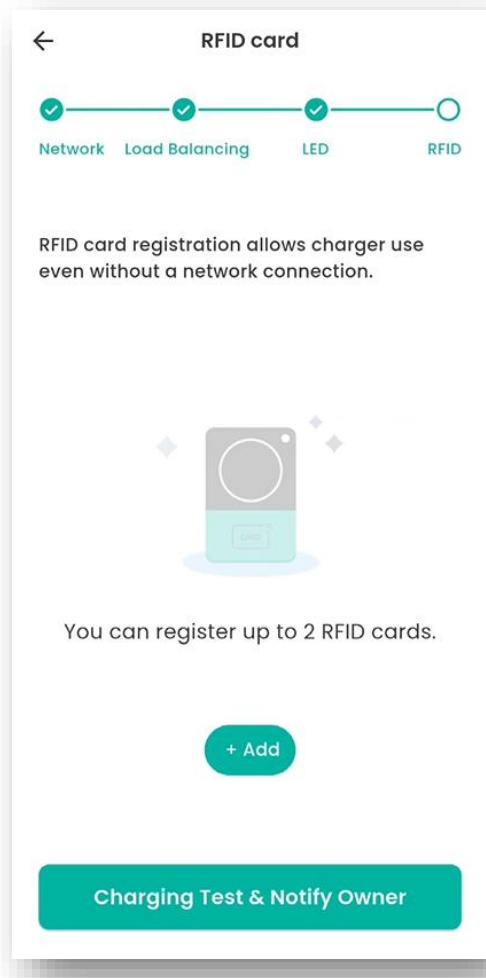
Check the site's **main fuse rating** and set the appropriate **current limit** (e.g. 100 A).

Note: Incorrect configuration may cause the charger to malfunction. If this occurs, disable monitoring to verify whether the issue is resolved, then review the installation settings.

Setting LED Brightness



Adding RFID card

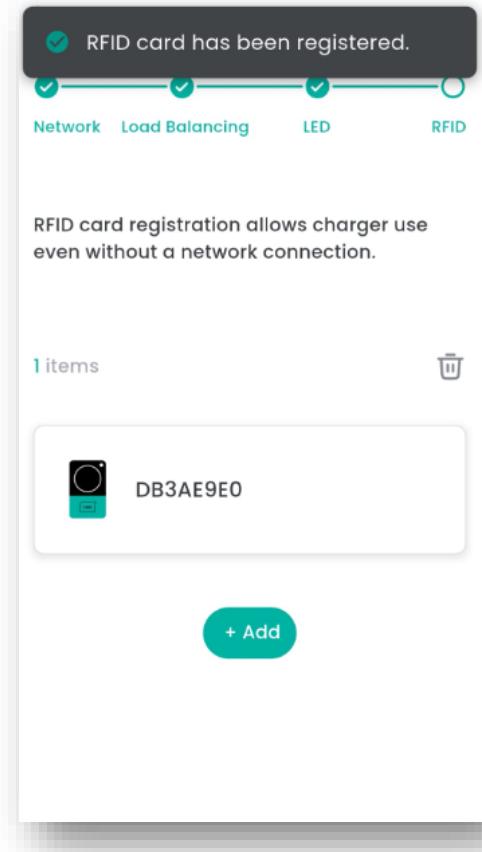
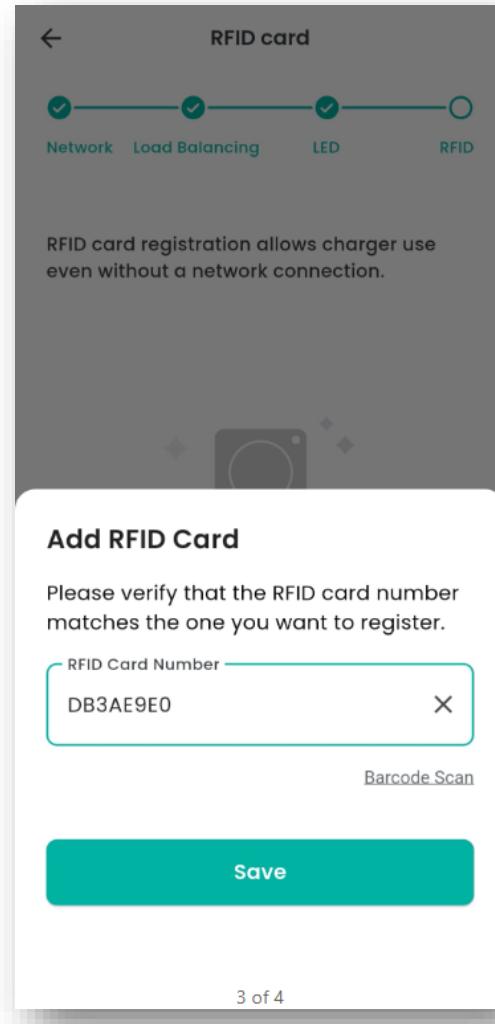


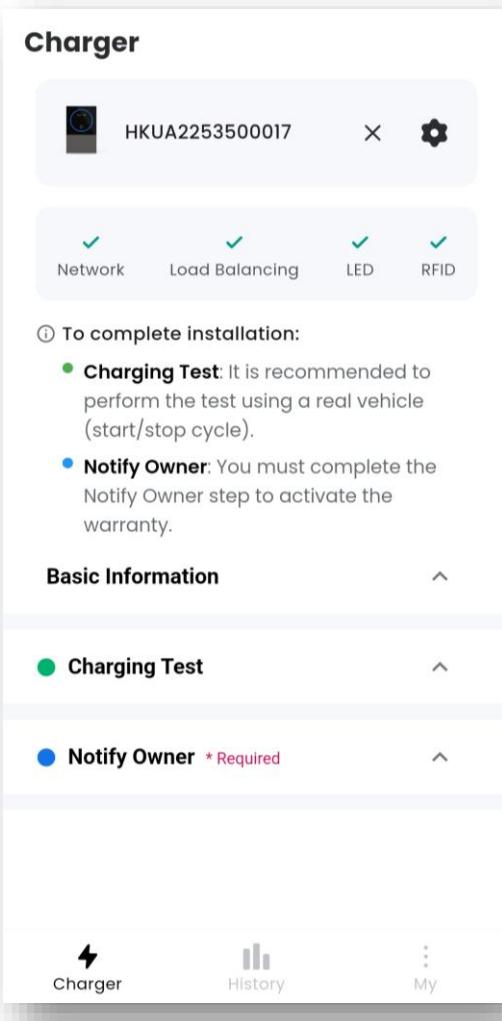
You may register up to two RFID cards.

(a) You can either scan the barcode located on the reverse side of the RFID card using your device's camera,

or

(b) Manually enter the RFID information.



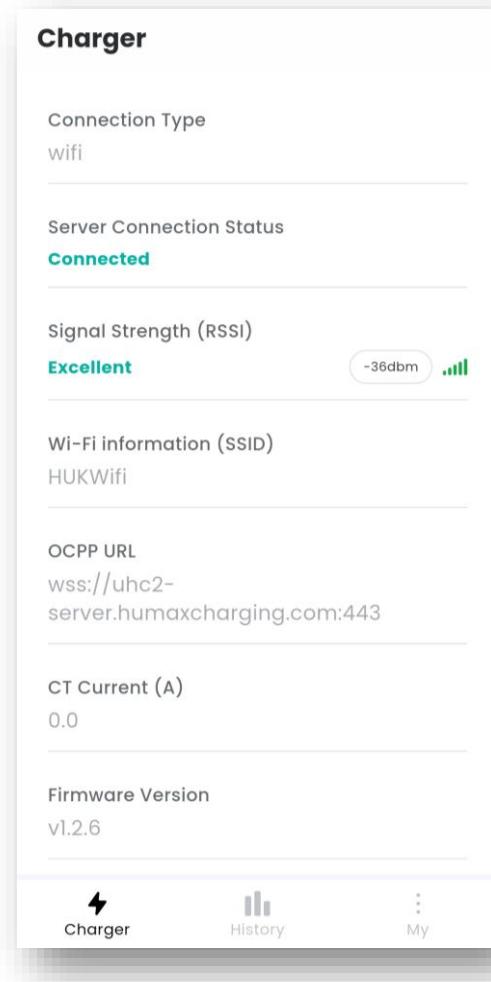


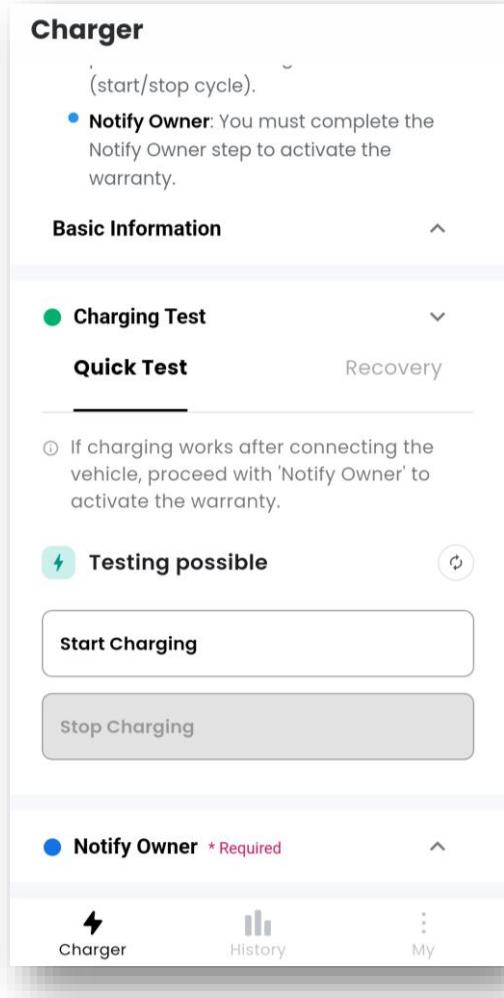
Once setup is complete, you can review the charger's status.

Tap **Basic Information** to view the charger status.

Verify that Server Connection Status shows **Connected** with adequate signal strength.

If the signal strength is too weak, consider using an Ethernet connection or placing a Wi-Fi repeater closer to the charger..





Tap the **Charging Test** section to test charging.

Note: This option may not be available in some firmware versions.

Quick Test

Start Charging – Connect the charger to the vehicle and select Start Charging.

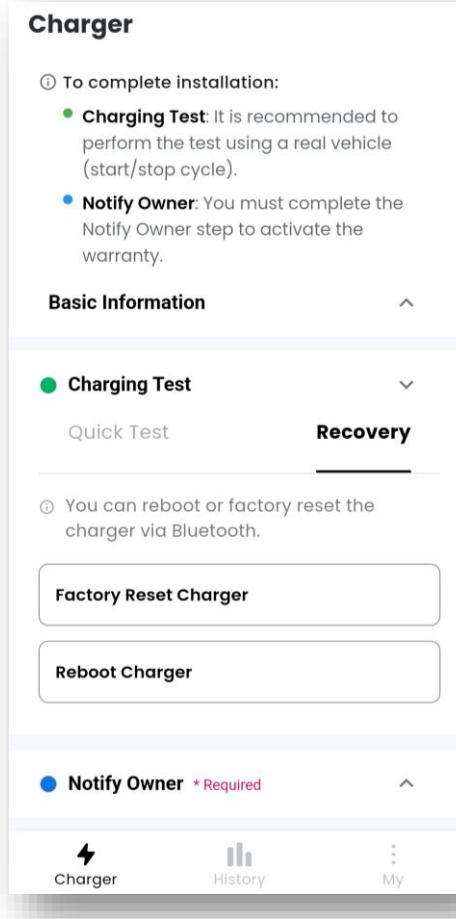
Stop Charging – Select to stop the session.

If charging does not work as expected, try rebooting the charger or performing a factory reset to restart the setup process.

Recovery

Reboot Charger – Try this first if configuration or charging fails.

Factory Reset Charger – Use this only if the charger does not recover after a reboot.



Charger

Notify Owner * Required

Once the charger is installed, enter user info to transfer ownership. A confirmation email will be sent.

User Info

First Name: Humax X

Last Name: Test X

Email ID: humaxcharging@gmail.com X

Installer Notes

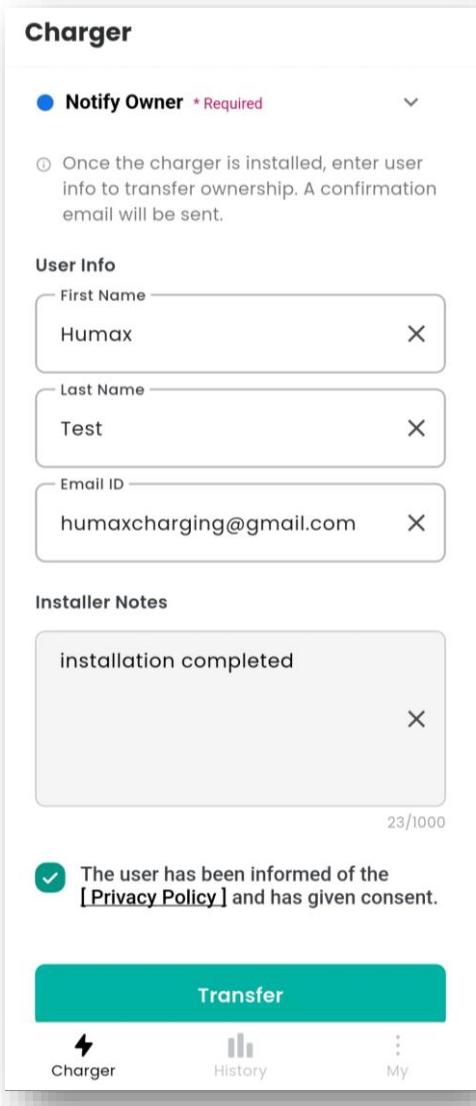
installation completed X

23/1000

The user has been informed of the [\[Privacy Policy\]](#) and has given consent.

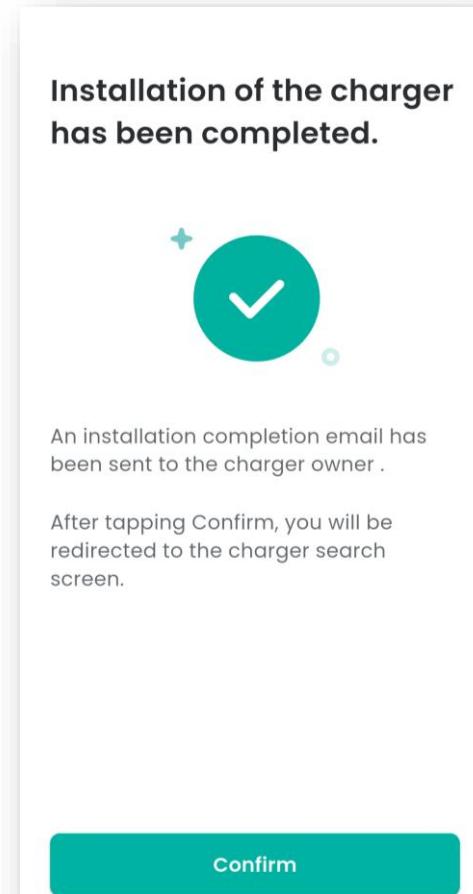
Transfer

Charger History My



Tap **Notify Owner** and enter the owner's detail.

The owner will receive a registration email containing a link to download the user App





Customer Support & Technical Help

0344 318 8800

uk.support@humaxcharging.com